

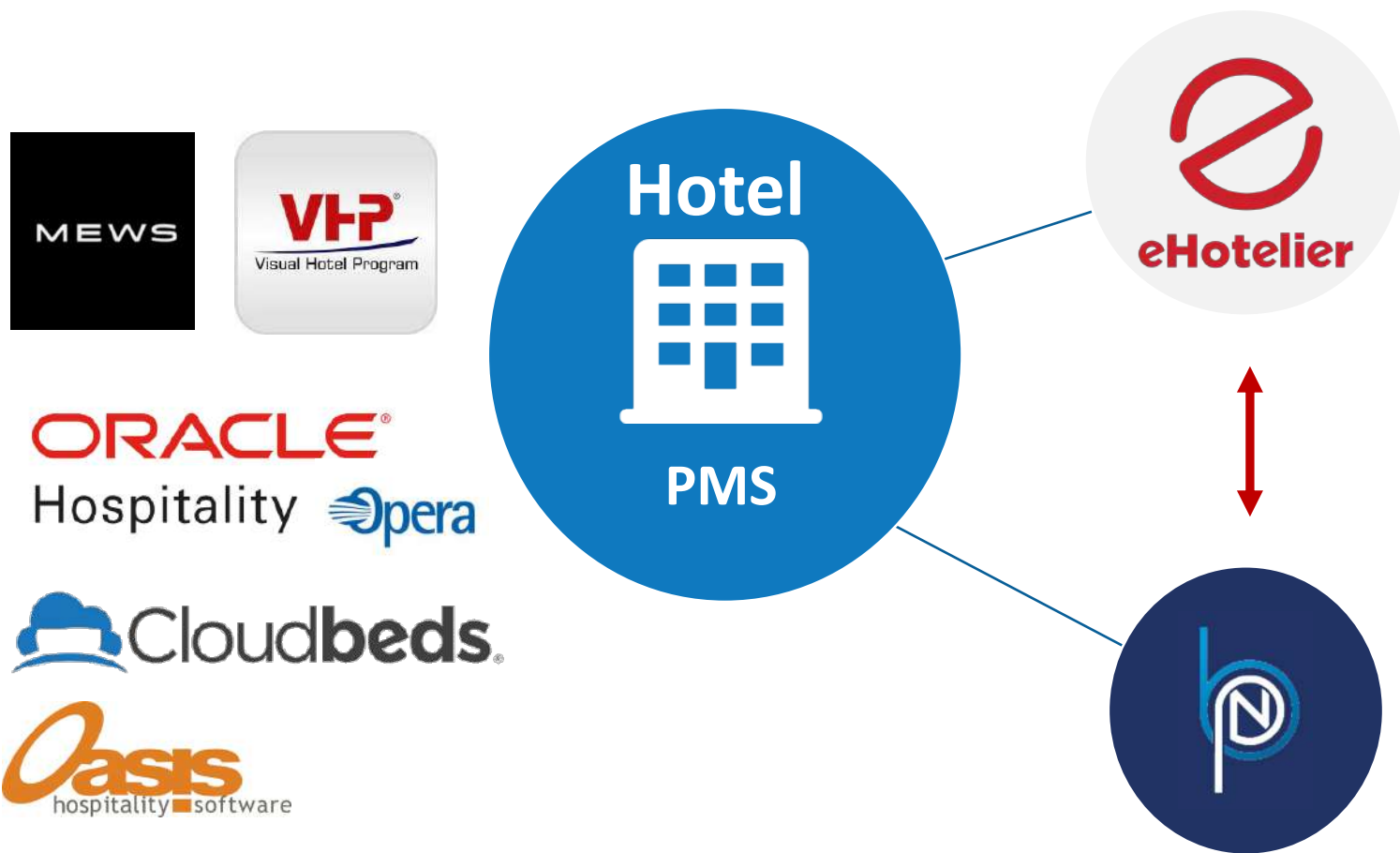


We are excited to **partner with eHotelier** to bring BPN's powerful hotel operations & quality toolkits together with the **leading Global Hospitality Training Provider**.

By **combining BPN Maestro's problem analytics and eHotelier's training catalogue**, customers gain access to detailed performance insights and relevant trainings to help drive their guest experience based on the real-life problems captured by BPN Maestro.



Hotel Setup



& more....

Online Hotel Training Catalogue

eHotelier

200+ online hospitality trainings for all staff levels and departments, fully accessible via complimentary license.

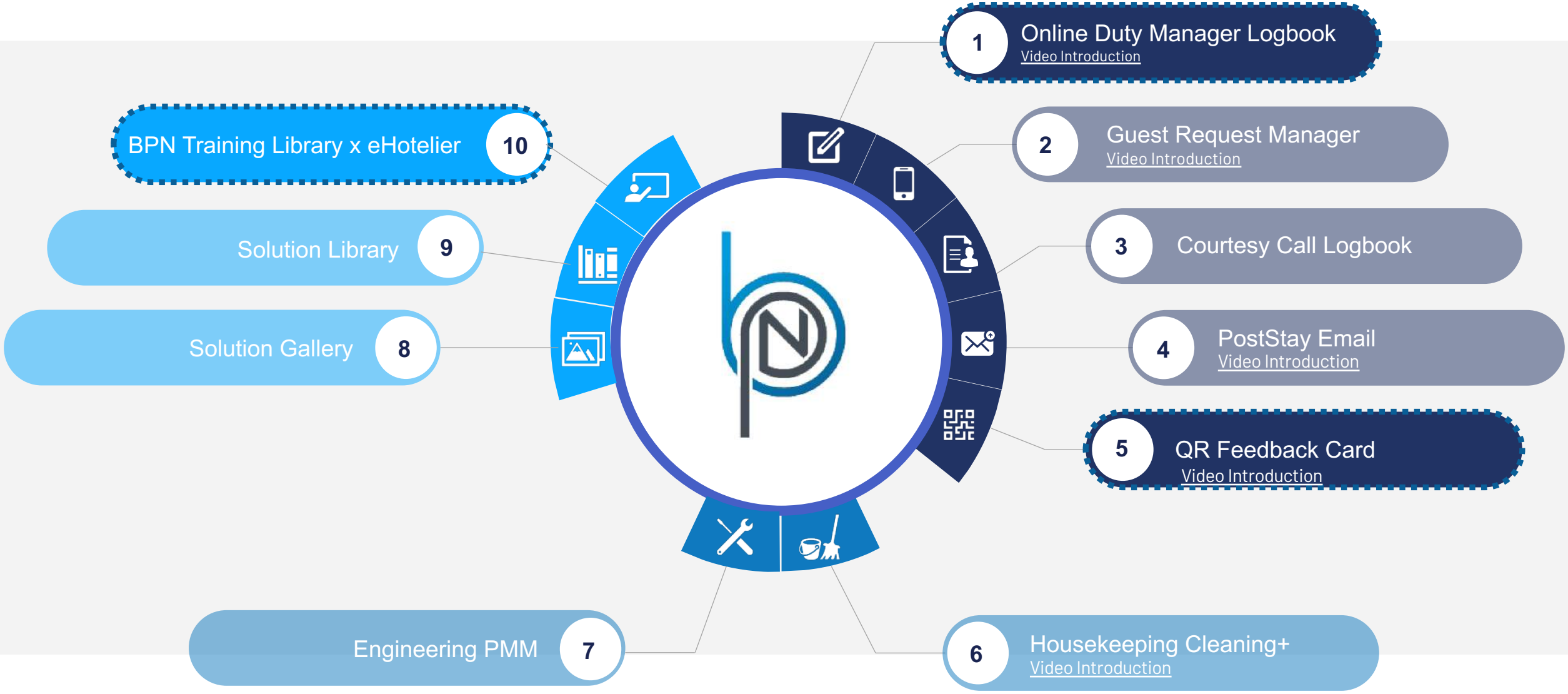
Hotel Operations & Quality Toolkit

BPN Maestro

Powerful, intuitive yet affordable hotel operations & quality solutions aimed at supporting your daily operation.

BPN Maestro Toolkit

BPN x eHotelier Free Trial Offer
Only selected modules included in promotional offer



Duty Manager Logbook

Immediate alerts and problem statistics

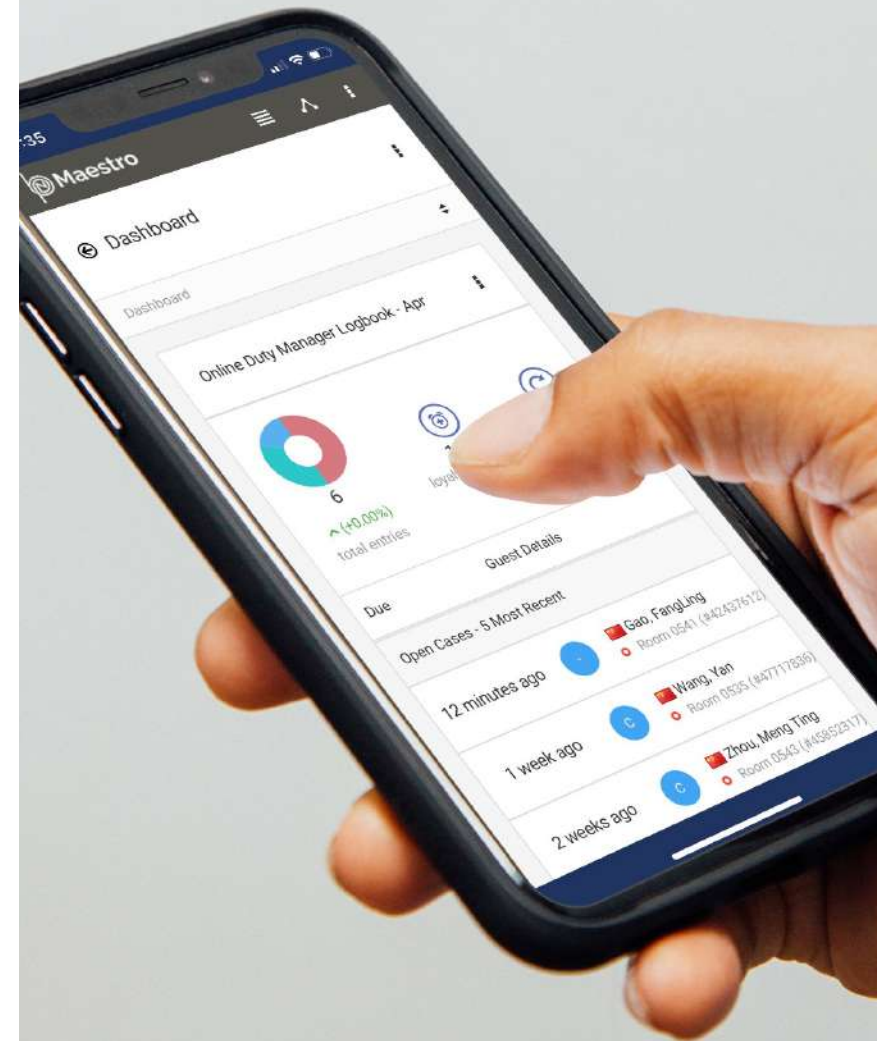
Log guest complaints and feedback with three clicks

Notify everyone who needs to know in real-time

Daily reporting for Front Desk staff to enhance guest satisfaction levels before departure



[Video Introduction](#)



QR Feedback Cards

Customisable Mobile Feedback form for every location

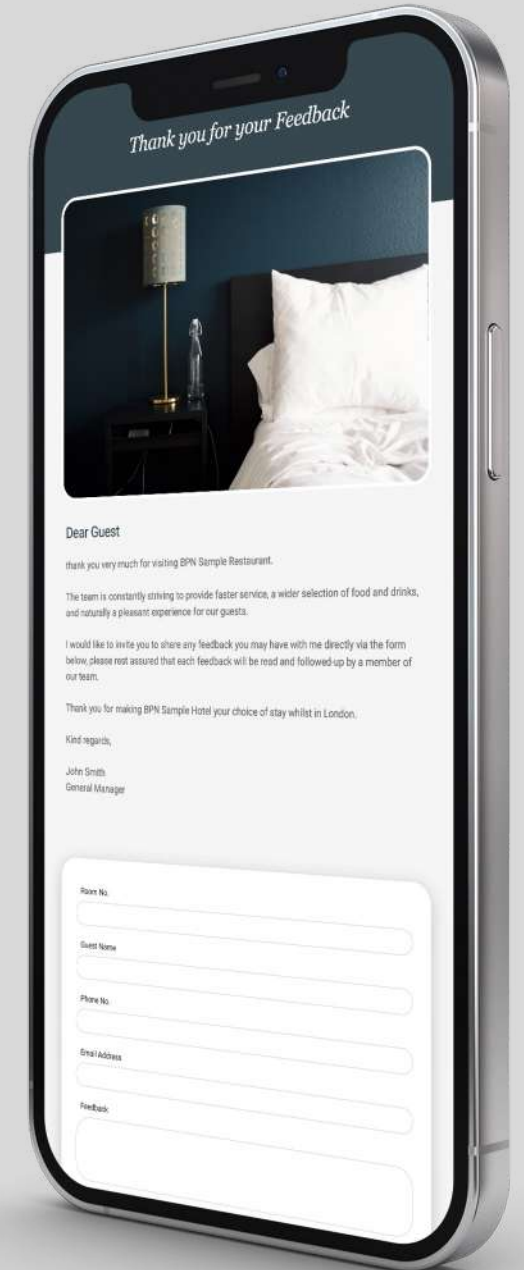
Customisable, contact-less, online guest feedback form

Obtain specific feedback for various locations in real-time

Immediate email alerts to concerned colleagues for follow-up



[Video Introduction](#)



Training Library

All-in-One Hospitality Video Training Library



Collaboration with
eHotelier Hospitality
Training

Training portal incl. BPN
Trainings and
eHotelier.com Courses

Recommended
trainings based on your
Problem Summary



BPN Maestro

Data Safety & Security

Backed by trusted servers for the ultimate secure communication

The most flexible and secure cloud computing available with Amazon Web Service (AWS)

Transport Layer Security (TLS) Protocol encrypts and delivers email securely

Received 'A' rating by Independent IT Security Audits





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